



**Saraswat
Bank**

Saraswat Co-operative Bank Ltd.

(Scheduled Bank)

DIGITAL CHANNELS REGISTRATION FORM

(New Registration / Block / Unblock Registration)

(For Home / Non-Home Branch Customers)

Branch Code: _____

Branch Name: _____

Date: ____/____/____

Required Customer Information: (All fields are mandatory fields)

CIF ID : _____

Name of Customer/ Entity : _____ (In block letters)

Mobile Number : 91 - _____ (10 digits)

Email ID : _____

(Note :- Mobile number & Email should be matched as per our CBS records, please fill separate application form for updation of Mobile number & Email)

I/We wish to apply for New Registration / Block / Unblock :

❖ **New Registration**

• **Debit Card :-**

- ☐ Insta-Debit Card
 ☐ Debit Card (Personalised)
- ☐ Enable ATM Cash Withdrawal
 ☐ Enable POS Transaction
 ☐ Enable Ecom / Online Transaction
- ☐ Enable Contactless
- ☐ Activate International Usage **(Note:-**The TCS on LRS will be collected from the account linked to the debit card and hence, sufficient balance is to be maintained in the customer account on initiating international transactions. In case of insufficient balance in customer account linked to the debit card, Bank can exercise its general lien on the other accounts held by the customer)

Set Limits : ATM Cash Withdrawal Rs. _____ Ecom & POS Rs. _____

• **Retail Internet Banking :-**

☐ Rs.10000 / ☐ Rs.50000 / ☐ Rs.1 Lakh / ☐ Rs.2 Lakhs / ☐ Rs.5 Lakhs / ☐ Rs.10 Lakhs / ☐ Rs.20 Lakhs / ☐ VIEW ONLY

❖ **Block**

- ☐ Internet Banking
 ☐ Mobile Banking
 ☐ UPI
- ☐ Debit Card Block (Permanent)
 ☐ Disable ATM Cash Withdrawal
 ☐ Disable POS Transaction
- ☐ Disable Ecom / Online Transaction
 ☐ Deactivate International Usage
 ☐ Disable Contactless
- ☐ AEPS
 ☐ All Digital Channel

❖ **Unblock**

- ☐ Internet Banking
 ☐ Mobile Banking
 ☐ UPI
 ☐ AEPS
 ☐ All Digital Channel

Declaration:

- I/We am / are aware that it is my/our own responsibility to update Mobile Number & Email ID to the bank as & when it is changed.
- I/We will use only Bank's official website, or the contact nos./address mentioned in the passbook for contacting the Bank's branch/customer care.
- I/We will bear the entire loss and I/We will not hold the Bank or its employees liable for any loss incurred due to compromise of my/our mobile banking/ internet banking/ debit cards/ UPI credentials or my/our negligence/unauthorized access to my/our devices like mobile/ laptop/ desktop leading to Malware/ Trojan or Phishing/ Fishing attack and/or any other cybercrime including the fraud occurred due to SIM deactivation by the fraudster.
- I/We am/are aware of the risk associated while downloading unknown mobile application or clicking on unknown link received on SMS or Email etc.
- I/We will block/deactivate the Debit card/Internet Banking/Mobile Banking/UPI facility immediately on receipt of unauthorized transactions alerts on SMS/Email.
- I/We shall not share the Card Number, Expiry date of the Card Number, CVV, Passwords, PIN, OTP etc with any 3rd party and it is my/our own responsibility to keep the same private and confidential.
- I/We am/are aware of, if the debit card is not at all used for 1 year for financial or non-financial transactions, such card can be blocked by the Bank. If the I/We do not log in into Internet Banking for last 6 months, my/our internet banking facility can be deactivated. If I/We do not log in into GoMo Mobile Banking for last 6 months, my/our Mobile Banking facility can be made dormant, process for which shall be deactivated. In all above cases, I/we have to visit the branch and submit the Digital Channel Registration form, post which the desired channel would be enabled.
- I/We have read and understood the service charges mentioned at www.saraswatbank.com and I/We am/are aware that Bank will apply charges towards the service offered to me/us. I /We hereby give my/our consent to Bank to debit my/our A/c to recover such charges.
- I/We declare that I/We have read and understood the contents as mentioned in 'Customer Protection Policy' uploaded on www.saraswatbank.com

In case of Unblocking Request :

- I/We declare that new debit card shall be obtained for self-onboarding on all the digital channels
- I/We aware that it is my/our own responsibility to reset Login & Transaction pin / password on all the digital channels

I/We declare that all the particulars and information given in this application form (and all documents referred or provided therewith) are true, correct, complete and up-to-date in all respects and I, and other joint accountholders have not withheld any information. I/We understand that certain particulars given by me/us are required by the operational guidelines governing banking companies. I/We agree and undertake to provide any further information that Saraswat Bank may require.

I/We agree and understand that Saraswat Bank reserves the right to reject any application without providing any reason. I/We agree and understand that Saraswat Bank reserve the right to retain the application forms, and the documents provided therewith, including photographs, and will not return the same to me/us.

I/ We have read and understood the contents as mentioned in the Application form as well as the terms and conditions as displayed on Bank's website (www.saraswatbank.com), relating to Debit Card, Internet Banking, Mobile Banking, WhatsApp Banking etc. I/We sign here below as a token of my acceptance of the terms and conditions displayed on the Bank's website, which are in force and the same may be amended from time to time by the Bank.

Note: Bank never asks or call for any sensitive information related to your Card details/ PIN/ Password etc.

Signature of 1st holder

Signature of 2nd holder

Signature of 3rd holder

Signature of 4th holder

Signature of 5th holder

Signature of 6th holder

FOR OFFICE USE ONLY

- I hereby confirm that the mode of operation of the account(s) and signature(s) of the client are verified.

Application accepted by:

Name: _____

Designation: _____

Employee Id: _____

Stamp & Signature: _____

Date: _____ Time: _____

Application verified by:

Name: _____

Designation: _____

Employee Id: _____

Stamp & Signature: _____

Date: _____ Time: _____

Acknowledgement

Received Digital Channel Registration application from Mr/Mrs. _____

A/c. No. _____ for _____

on _____ at _____ am/pm.

Branch Stamp

Signature: _____ Code: _____